



Handy Tips about your lovely new Billy Footwear from Fledglings

There are different types of Fit of Billy Footwear. The current fits are:

Standard with one insole inside

MDR

Wider Width (WDR) – has 2 linings so you can adjust depths and have a wider width which is good for splints.

XDR – is the larger wider shoe, it's also shorter in length, so go down a size, (Also good for AFO's)

Please note:

- Your box may have American sizes on as they're from the USA. However, rest assured they're correct about Your UK foot size.
- If you have splints, we recommend you use the High Top Billy Footwear in the WDR range.
- Unless your child is not walking, we do not recommend taking the lining out as it will reduce the shoe's lifespan and make it weaker, we also recommend the short wrap shoes to avoid fraying and tearing the zip.
- In the Billy Footwear Toddler range, the toggle on the zip does not come off for safety reasons but does in the other ranges.
- NHS standard insoles will fit billy's footwear. You can insert this by removing the current insole.



- If the shoe appears to be too small, before wearing them loosen all laces before zipping them up.
- On all Billy footwear the laces are workable and must be loosened and tied to fit the consumer once zipped on.
- For anyone using a Splint you must measure the length of the back of the heel to the top of the toe on the splint and then the width from the outside of the splint. The shoe must fit the splint, not your foot. If, when putting on the shoe and you can't get them on with the laces undone and zipped, it isn't a shoe for you need to go up a size.
- Always have an insole in to support the honeycomb support of the shoe.
- If you need a mismatched pair, don't hesitate to get in touch with us.
- If you have more questions about Billy Footwear more information can be found here:

<https://billyfootwear.com/pages/faqs>

- There is a great video to help you find out your size for the Billy Footwear on their website on the link below here:

<https://billyfootwear.com/pages/sizing-help>

Please call us on 0203 319 9772 or email us at

fledglings@contact.org.uk if you have any further questions.

